

WORKFORCE POLICY BULLETIN

WPB #: #05-08

SUBJECT:

- ADMIN
- PLANNING
- MARKETING
- EEO/AA
- MIS
- FISCAL
- OPERATIONS
- RAPID RESPONSE

SPECIAL FILING: X

DATE: April 15, 2008

TO: Contra Costa One-Stop Operator Consortium
Youth Providers

ATTN: Operational Management

FROM: Bob Lanter, Executive Director
Workforce Development Board

SUBJECT: Approval of Common Measures Waiver Request

Purpose:

This Workforce Policy Bulletin serves to transmit the Workforce Development Board's policy on Approval of Common Measures Waiver Request.

On December 11, 2007, the Department of Labor (DOL), Employment and Training Administration (ETA) approved California's waiver request to move from the statutory performance measures specified in the Workforce Investment Act (WIA) Section 136(b)(2) to the Common Performance Measures defined in ETA Training and Employment Guidance Letter (TEGL) 17-05 (February 17, 2006). The attached correspondence from the DOL ETA specifies the terms of the waiver. As proposed by the California Workforce Investment Board, the waiver is effective July 1, 2007. For the specific definitions of the Common Performance Measures, please refer to TEGL 17-05 and TEGL 17-05, Change 1 (August 13, 2007).

In summary, the waiver makes the following changes to program accountability for the WIA Title IB Programs.

1. There are no longer separate accountability measures for the Older Youth population (19-21).
2. The Youth program is accountable for a single set of measures for all eligible Youth ages 14-21:
 - Literacy and Numeracy
 - Placement in Employment or Education
 - Attainment of a Degree or Certificate

The Youth program is no longer accountable for the Skill Attainment goals or Youth Retention performance measures. The Skill Goals Form has been retained on the Job Training Automation System. It is an optional form that may assist staff in tracking interim goals for Youth program clients.

3. The WIA Title IB program is no longer required to complete the State level Employer and Job Seeker customer satisfaction survey. The WIA Directive WIAD01-13, *WIA Employer Customer Satisfaction* (March 11, 2002) will be rescinded. The DOL has requested that the State continue to monitor customer satisfaction. We will work with the local workforce investment areas to establish a point-of-service customer satisfaction process.

Questions regarding the Common Measures waiver should be directed to WDB staff at 925-646-5239:

- Joyce Reynolds Adult Programs
- Terri Shields Youth Programs

Reference: WSIN07-33 <http://www.edd.ca.gov/wiarep/wsin07-33.pdf>

cc: Ron Addy, WID Regional Advisor
Stephen Baiter, Administrator Contra Costa One Stop Consortium
Contracted Youth Providers